



FDHS Welcome Letter

Dear Valued Patient:

Thank you for choosing Florida Digestive Health Specialists (FDHS). This premier digestive health network was created with the patient in mind by collaborating and acting as a team. We are able to provide the highest quality patient care, unprecedented experience and collaborative research for gastroenterology diseases. FDHS has locations on the west coast of Florida in Sun City Center, Bradenton, Lakewood Ranch, Sarasota, Englewood, Port Charlotte, Venice and Largo; on the east coast of Florida in Rockledge and Titusville; and in the panhandle of Florida in Ft. Walton Beach, Destin, Crestview and Niceville.

Please complete the enclosed forms. If you have questions or need assistance, please ask. Bring these completed forms with you, along with a photo ID, your insurance card(s) and copay to your appointment. Please arrive 15 minutes prior to your appointment to allow time to process your paperwork. If you do not have your ID, insurance card or copay the day of your appointment, you will be rescheduled.

We will contact you by phone or mail with your lab/test results, if necessary, within a reasonable time frame. If you have not heard from us within 10-14 days, please contact our office.

IMPORTANT NOTE: FDHS, LLP Policy: If you cannot keep your appointment for any reason, we require 24 hours' notice for office visits. If you do not give us the required notice, your account will be charged \$25.00. If you do not give 72 hours' notice that you are cancelling your procedure(s), you will be charged \$75.00.