



Dear Valued Patient:

Thank you for choosing Florida Digestive Health Specialists, LLP ("FDHS"). This premier digestive health network was created with the patient in mind by collaborating and acting as a team. We strive to exceed your expectations as a trusted and valued provider for all digestive health services.

Please complete the enclosed forms. If you have questions or need assistance, please ask. Bring these completed forms with you, along with a photo ID, your insurance card(s) and copay (and any other patient responsibility due) to your appointment. Please arrive 15 minutes before your scheduled appointment time to allow time to process your paperwork. If you do not have your ID, insurance card, or copay the day of your appointment, you will be rescheduled. To the extent possible and feasible, all patient financial responsibilities are payable at the time of service.

We will contact you by phone or mail with your lab/test results, if necessary, within a reasonable time frame. If you have are not provided with the test results within 10-14 days from the date of rendered service, please contact our office.

IMPORTANT NOTE: FDHS Policy - If you cannot keep your appointment for any reason, we require 24 hours notice for office visits. If you do not give us the required notice, your account will be charged \$25.00. If you do not provide 72 hours notice that you are canceling your procedure(s), you will be charged \$75.00.